Americans with Disabilities Act Transition Plan December 2012

Last Updated September 2021

Pike County Government, Indiana 801 E Main Street Petersburg, IN 47567

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Chapter 1: Background

Americans with Disabilities Act (ADA) Legislation

ADA was signed into law January 26, 1990, and became effective January 26, 1992. ADA makes discriminating against people with disabilities unlawful.

ADA comprises several sections of the United States Code compiled into five subject areas referred to as titles:

- Employment (Title I)
- Public services (Title II)
- Public accommodations and services operated by private entities (Title III)
- Telecommunications (Title IV)
- Miscellaneous (Title V)

Title II has the broadest impact to Pike County Government, Indiana, as it specifically covers programs, services, or activities relating to public services provided by Pike County Government and its entities. This document presents the transition plan that Pike County Government has developed for pedestrian facilities within the right of way and compliance for buildings.

Title II of ADA

Title II place emphasis on the accessibility of infrastructure within the public right of way. In order to achieve accessibility and consistency, public agencies are required to modify their policies, practices, and procedures to avoid discrimination without altering the fundamental nature of services, programs, or activities. Facilities required to be ADA compliant include:

- Sidewalks
- Crosswalks
- Trails and shared use paths
- Pedestrian ramps
- Any other feature related to the safe movement of pedestrians

Defining ADA Compliance

Features will be considered ADA compliant when they meet the criteria outlined in the documents listed below.

- "U.S. Department of Justice's ADA Standards for Accessible Design" (2010).
- "Revised Draft Guidelines for Accessible Public Rights-of-Way" (2005).

Agencies Affected

All state and local governments with more than 50 public employees are required to prepare a self-evaluation of all pedestrian facilities within their jurisdiction and develop a transition plan for all noncompliant facilities.

ADA Transition Plan

The purpose of the transition plan is to identify the steps Pike County Government will take to achieve ADA compliance for pedestrian facilities. These steps are:

- 1. Identify physical obstacles limiting the accessibility of programs, activities, and the ability to conduct business for individuals with disabilities.
- 2. Describe in detail the methods that will be used to make facilities accessible.
- 3. Develop a Schedule for achieving compliance.
- 4. Identify the Pike County Government ADA coordinator who will be responsible for ADA compliance.
- 5. Develop a grievance procedure to review complaints.
- 6. Initiate public involvement and provide community awareness.

The first 4 steps are the minimum requirements for a transition plan as set forth by 28 CFR 35.150. The remaining steps are additional requirements for achieving ADA compliance as set forth by Title II.

In additional to the above steps, Pike County Government will track and report on their progress.

To ensure ongoing compliance with ADA requirements, Pike County Government will perform periodic reviews of the plan and update as necessary.

Chapter 2: Features Inventory

To assist with preparing the transition plant, Pike County Government hired a consultant to train certain County employees to identify and inventory all facilities affected by physical barriers limiting accessibility to individuals with disabilities. This inventory was completed in the fall of 2012. The employees completed this task by compiling a database noting the associated features affected by ADA. Figure 1 shows the general information collected. A count of sites by city is included in Appendix A.

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Figure 1: Screen shot of information collected.

Chapter 3: Design and Construction Guidance

Federal code requires:

- New facilities be designed and construct3 such that they are "readily accessible to and usable by individuals with disabilities."
- Existing facilities be altered such that "the altered portion of the facility is readily accessible to and usable by individuals with disabilities."

The focus of this chapter is on guidance to:

- Ensure new pedestrian facilities are designed and constructed to be ADA compliant, and
- Bring existing pedestrian facilities into compliance with ADA.

This chapter also addresses ADA compliance for pedestrian facilities during construction.

New Pedestrian Facilities

To assist both designers and contractors, Pike County Government in conjunction with a consultant will provide guidance for designing and constructing ADA compliant pedestrian facilities.

Existing Pedestrian Facilities

Existing pedestrian facilities will be brought into ADA compliance by:

- Installing or replacing out of compliance features such as curb ramps and landings,
- Installing or replacing detectable warnings, and
- Verifying other features such as sidewalk widths, slopes, surfaces, and changes in level do not violate guidelines.
- Verifying and updating interior features to ensure compliance.

The improvements of existing pedestrian facilities will be accomplished either as part of proposed construction projects or as ADA-specific projects. All improvements within the scope and limits of proposed construction projects will be completed with the project. ADA-specific projects will be developed based upon the funding approved by the Pike County Council.

Part of Proposed Construction Projects

Project development will include design specifications that meet ADA requirements.

ADA-specific Projects

ADA-specific projects are those specifically designed and funded for ADA improvements. ADA-specific projects for public rights of way will include improvements to eliminate non-ADA compliant features.

ADA Compliance during Construction

When pedestrian facilities are disrupted during construction, a pedestrian traffic control plan should be prepared for the project. Any detour routes and open walkways (or sidewalks) should provide accessibility to at least the level of the route prior to construction.

Possible mitigation where ADA accommodations need to be provided during the project construction could include:

- Install temporary hot-mix asphalt sidewalk at the required slopes.
- Install pedestal pedestrian push-buttons so they can be moved around when needed (include sound for the blind or visually impaired).
- Place temporary barriers for ADA compliant channelizing devices to channel pedestrians.
- Stage constructions work on one-half of the crossing at a time.

Additional steps to consider include:

- Detour pedestrians to the next block to avoid the construction area. This could include a change order to use flaggers to keep pedestrians on the detour.
- Place closures at the sidewalks. Notify advocacy agencies of the closures as required by Section 2528 of the Standard Specifications.
- Install temporary sidewalk.
- Install traffic control devices to channel pedestrians through the construction zone when a detour is not needed.
- State the work to minimize the impact to pedestrians and accelerate sidewalk construction.

Chapter 4: Implementation and Schedule

Upgrades to meet ADA requirements can be part of the regularly scheduled improvements or maintenance projects, or can be ADA-specific projects.

Funding Sources

ADA improvements incorporated into projects other than ADA-specific projects will be considered project costs.

Funding for ADA-specific projects will be determined by the Pike County Council and/or the appropriate fiscal body for the project.

Priorities

The ADA improvement needs described in Chapter 2 require prioritization in order to meet budget and development restraints.

The priorities have been established by determining the locations where most public programs, activities and business occurs. The locations have been prioritized as listed: Courthouse, Sheriff's Department/Jail, Prides Creek Park, Pike County Fairgrounds, Pike County Emergency Medical Services and Pike County Highway Department.

Location 1: Pike County Courthouse Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Outside Sidewalks

Existing Condition:

South Side: Slope toward street is non-compliant. Landing slope not to exceed 1:48 has a

slope of 3:50. Surface level height is great than ¼".

South East: Running slope exceeds 1:20 (5%) max. Landing slope not to exceed 1:48 has a

slope of 3:50. Surface level height is great than \(\frac{1}{4} \).

North East: Running slope exceeds 1:20 (5%) max. Surface level height is great than ¼".

Resolution: Update

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #2: Courthouse Parking Lot

Existing Condition: Slope of parking stalls are access aisle are greater than 1:48 (2.083%)

max in all directions, current slope exceeds 20%.

Resolution: Update

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #3: Outside Stairways - Quote for public entrance handrails - Fall 2021

Existing Condition:

South Stairway: No inner handrails (Not a public entrance)

West Side Stairway: Tread and risers are not of uniform widths and heights. Riser has a 4"-7" max and current riser has 7 ½" height. Landing surface slope exceeds 1:48 (2.083%)

max. No outside handrails. Current handrail does not meet height and length

requirements.

South East Stairs: Stair tread surface exceeds slope of 1:48 (2.083%) max. (Not a public

entrance)

East Stairs: Stair tread surface exceeds slope of 1:48 (2.083%) max. Landing surface slope

exceeds 1:48 (2.083%) max. No handrails. (Not a public entrance)

North Side Stairs: Landing surface slope exceeds 1:48 (2.083%) max. No side rails.

Resolution: Update

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #4: Drinking Fountains

Existing Condition:

Third Floor Drinking Fountain: No wheel-chair accessible fountain. Quote Fall 2021 Second Floor Drinking Fountain: No wheel-chair accessible fountain. Replaced with ADA compliant fountain in 2016.

Resolution: Direct individuals to wheelchair accessible fountains on first or second floors.

Resolution: Update signage

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #5: Public Entrance: Signs directing people to public entrance were added with text and arrow

Existing Condition: Non-accessible entrances do not contain signage that includes text and arrow and ISA. Pictogram is on inside only. Swing side maneuvering space is not level.

Resolution: Update

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #6: Signage

Existing Condition: Signage is non-compliant.

Resolution: Update

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #7: Interior Building Doors

Existing Condition: Areas within the building do not have proper swing side maneuvering space. Doors have round handles. Doors exceed operating effort of 5 lbs. Widths are less than 33" minimums.

Resolution: Offices will make assistance available. Offices have doors open during business

hours.

Priority #8: Counter Heights

Existing Condition: Areas within the building exceed counter height requirements.

Resolution: *Offices will make assistance available.*

Priority #9:

Existing Condition:

Third Floor Restroom: Door hardware is round handles and door pressure exceeds 5 lbs. Resolution: Direct to restroom on first floor.

Jury Room Restrooms: Toilet height is below minimum standard. *Replaced with ADA complaint toilets. Added grab bars to both jury room restrooms. August 2021*

First Floor Women's Restroom: Operating effort of door exceeds 5 lbs. Common space does not meet requirements.

Resolution: Update to requirements.

First Floor Men's Restroom: Sink height exceeds maximum rim height by ½". Urinals do

not meet requirements. Common space does not meet requirements.

Resolution: Update to requirements.

Auditorium Men's Restroom: Clear width of door opening is less than 32" minimum.

Door handles are round. Swing-side maneuvering space is not level.

Resolution: Direct to restroom on first floor.

Auditorium Women's Restroom: Clear width of door opening is less than 32" minimum.

Door handles are round.

Resolution: Direct to restroom on first floor.

Estimated Compliance Date: TBD

Estimated Cost: TBD

Funding Source: To be determined by Pike County Council.

Priority #10: Interior Offices

Existing Condition: Electrical switches and outlets do not meet clear floor space heights.

Objects mounted with leading edges exceed above floor height.

Resolution: Offices where this is a problem will make assistance available.

Priority #11: Ramp from Basement to Auditorium - Quote for 2021

Existing Condition: Ramp does not meet requirements for landing dimensions, handrails

and edge protection.

Resolution: Improve ramp

Estimated Compliance Date: TBD

Estimated Cost: TBD-

Funding Source: To be determined by Pike County Council.

Priority #12: Elevator

Existing Condition: Car width does not meet minimum, emergency stop button is key operated, the gap between car floor and hall floor exceeds 1 1/4".

Any other areas of non-compliance assistance will be made available.

Location 2: Pike County Sheriff's Department/Jail/Emergency Management Office Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Parking

Existing Condition: No Van Parking Space with Correct Signage Resolution: Construct Van Parking Space with Correct Signage

Estimated Compliance Date: 2014

Estimated Cost: \$1,000.00

Funding Source: To be determined by Pike County Council during budget process.

Priority #2: Signage

Existing Condition: Signage is non-compliant

Resolution: Update and Add Signage Estimated Compliance Date: 2015

Estimated Cost: \$2,000.00

Funding Source: To be determined by Pike County Council during budget process.

Priority #3: Sidewalk Slopes

Existing Condition: Running slope is at 1:60 and should be at 1:20 at any point

Resolution: Correct Slope

Estimated Compliance Date: To be determined

Estimated Cost: To be determined

Funding Source: To be determined by Pike County Council during budget process.

Priority #6: Mounted Wall Items - Removed

Existing Condition: Items project to far from wall; ex. Coat rack Resolution: Replace with correct projection measurement

Estimated Compliance Date: 2019 Estimated Cost: To be determined

Funding Source: To be determined by Pike County Council during budget process.

Priority #7: Jail Doors

Existing Condition: Operating Forces on Interior Doors Non-Compliant; door handles are

not lever style

Resolution: Doors meet necessary requirements for a secured facility.

Estimated Compliance Date: 2018 Estimated Cost: To be determined

Funding Source: To be determined by Pike County Council during budget process.

Location 3: Prides Creek Park Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Compliant 2020. Built new shelter house - ADA Compliant - Complete with restroom and 1 ADA picnic table.

No ADA Restrooms at Shelter #1/ tables not compliant

Existing Condition: No restrooms available at this site. Need ADA compliant picnic tables. Resolution: Build new ADA compliant restroom facilities. Add compliant tables to shelter house.

Estimated Compliance Date: 2015

Estimated Cost: \$100,000

Funding Source: Grant/Local Budget. To be determined by County Council at budget time.

Priority #2: Shower House #2 – Parking lot paved in fall 2014. Interior modified and upgraded with new fixtures and dividers. Showers modified to comply with ADA requirements. Spring 2015

Existing Condition: Entrance needs modification; parking area needs to be paved for

accessibility

Resolution: Update to make compliant Estimated Compliance Date: 2015

Estimated Cost: \$35,000

Funding Source: Grant/Local Budget. To be determined by County Council at budget time.

Priority #3: Boat Ramp 2020- In the current 5 year plan. Investigating grants available

Existing Condition: Not ADA compliant

Resolution: This will require an architect/engineer to become compliant.

Estimated Compliance Date: 2015

Estimated Cost: \$5,500

Funding Source: Grant/Local budget. To be determined by County Council at budget time.

Priority #4: Shelter House #2 Parking Lot 2020 -Lot is paved, no walkway yet to shelter house.

Existing Condition:

Resolution: Parking lot and walk area needs constructed with hard surface material.

Estimated Compliance Date: 2017

Estimated Cost: \$30,000

Funding Source: Local Budget. To be determined by County Council at budget time.

Priority #5: Shower House #1 Compliant 6/2021. Old shower house #1 torn down and replaced with 2 room, family style, ADA compliant building (Shower house #3). Sidewalks still need to be finished.

Existing Condition: Not ADA compliant

Resolution: Building will require extensive modification to become compliant. It may need

to be replaced altogether.

Estimated Compliance Date: 2018

Estimated Cost: \$35,000

Funding Source: Local Budget. To be determined by County Council at budget time.

Priority #6: Beach House 2020-Quoting for ADA compliant walkway from building to water's edge.

Existing Condition: Not ADA compliant

Resolution: Building will require extensive renovation and modifications to meet ADA

standards.

Estimated Compliance Date: 2020

Estimated Cost: \$150,000 Funding Source: Grant/Local

Priority #7: Restrooms @ Shelter House #2

Existing Condition: Not ADA Compliant

Resolution: Interior space is limited for modifications. Architect/Engineer will be

required.

Estimated Compliance Date:

Estimated Cost: \$
Funding Source:

Location 4: Pike County Fairgrounds Non-Compliant Facility Improvement Priority and Estimated Cost Main 4H Building

Priority #1: Signage & Fire Alarms-Now compliant-2018

Existing Condition: Non-compliant in all areas; Building has four entrances and with none of the entrances being clearly marked.

Resolution: Update and add all necessary signage-Done

Of the four entrances one will be used for public-One designated for public Signs noting public entrance and direction signs to public entrance will be added-Done

Add necessary signage for kitchen/restrooms/stage/storage areas, etc. Add necessary fire alarms to entire building-Done

Estimated Compliance Date: 2014

Estimated Cost: \$3,500.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2014

Priority #2: Conference Room

Existing Condition: Non-compliant areas

Turning area unobstructed floor height

Electrical outlets Fixed storage

Protruding objects into walkways- moved items, only one thing left to

adjust-2018

Resolution: Updated unobstructed floor height minimum to be 27"

Update electrical outlets heights to meet minimum requirements Fixed storage areas positioned to meet minimum requirements

Protruding objects into walkways updated to meet minimum requirements.

Estimated Compliance Date: 2016

Estimated Cost: \$10,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2016

Priority #3: Public Entrance - Updated 6/2018 - Done

Existing Condition: Non-compliant areas:

Threshold/Closures/Hardware

Resolution: Reduce threshold height to ½"

Install door closure

Install and lower to 34" lever hardware

Estimated Compliance Date: 2016

Estimated Cost: \$2,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2016

Priority #4: Parking-Updated 2018- Now compliant-5 spots designated at different areas of park for handicap parking.

Existing Condition: Non-compliant in all areas

Resolution: Update and add parking accessible spaces for car and van-Done

Estimated Compliance Date: 2020

Estimated Cost: \$25,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2020

Priority #5: Walks

Existing Condition: Areas of cracked concrete with rock and grass making unstable walk

Resolution: Repair areas of cracked concrete-Done 2018-Crack repaired

Estimated Compliance Date: 2020

Estimated Cost: \$5.000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2020

Priority #6: Restrooms

Existing Condition: Non-compliant

Resolution: Renovate and update to meet minimum requirements

Estimated Compliance Date: 2028

Estimated Cost: \$50,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2028

Priority #7: Stage

Existing Condition: Non-compliant Areas

Interior stairways

Interior stairways handrails-Public stairway has handrail

No ramp

Resolution: Renovate stairs to meet minimum requirements

Install ramp meeting minimum requirements
Update current handrails to meet minimum requirements
Install handrails on side where there are none

Estimated Compliance Date: 2028

Estimated Cost: \$5,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2028

Priority #8: Kitchen

Existing Condition: Non-compliant areas:

Width of door openings; Fixed storage

Door hardware: Electrical outlets: Electrical switches

Swing side maneuvering spaces

Recessed door areas

Resolution: Increase door width to 32"

Fixed storage areas positioned to meet minimum requirements and update

hardware

Install and lower to 34" lever hardware

Renovate counter and sink areas to comply with swing side maneuvering space

and recessed door areas

Estimated Compliance Date: 2028

Estimated Cost: \$50,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2028

OR Make available ADA assistance

Priority #9: Built-in work surfaces/counters

Existing Condition: Non-compliant heights

Resolution: Renovate/add areas of compliant work surfaces and counters

Estimated Compliance Date: 2028

Estimated Cost: Included in in other areas where surfaces exist

Location 4a: Pike County Fairgrounds Non-Compliant Facility Improvement Priority and Estimated Cost Concession Stand

Priority #1: Picnic Areas-Compliant 2018 Existing Condition: Non-compliant areas:

Accessible surfaces/routes -Area leveled out

Picnic tables and wheelchairs spaces-Table with space for a wheelchair is available during public events (fair).

Resolution: Update accessible surface/route to picnic areas to minimum requirements

Purchase wheelchair accessible picnic table

Estimated Compliance Date: 2015

Estimated Cost: \$2,000.00

Funding Source: To be determined by Pike County Council and Pike County 4H Council

during budget process for 2015

Location 4b: Pike County Fairgrounds Non-Compliant Facility Improvement Priority and Estimated Cost Horse Barn Pictures & Evaluation Forms Appendix A

Priority #1: Horse Barn-Signage added to ask for assistance, parking spot reserved near location.

Existing Condition: Non-compliant areas:

Wheelchair accessibility

Resolution: Make available assistance for individuals

Estimated Compliance Date: 2013

Estimated Cost: \$0.00 Funding Source: N/A

Location 4c: Pike County Fairgrounds Non-Compliant Facility Improvement Priority and Estimated Cost Stage & Bleacher Area Pictures & Evaluation Forms Appendix A

Priority #1: Stage & Bleacher Area

Existing Condition: Non-compliant areas:

Walks

Exterior stage stairways Exterior doors and gates

No parking area

Resolution: Slope on all walks to be updated to minimum requirements

Exterior stage stairways/doors/gates to minimum requirements Add parking area near stage area meeting ADA requirements

Make available assistance for individuals

Estimated Compliance Date: 2033

Estimated Cost: \$50,000.00

Funding Source: To be determined by Pike County 4H Council during budget process for

2033

Location 4d: Pike County Fairgrounds Non-Compliant Facility Improvement Priority and Estimated Cost Parking Area

Pictures & Evaluation Forms Appendix A

Priority #1: Parking Area-Reserved areas for handicap parking now available- 2018

Existing Condition: Non-compliant areas:

Grass parking area-Area rocked

Resolution: Make available assistance for individuals

Estimated Compliance Date: 2013

Estimated Cost: \$0.00 Funding Source: N/A

Location 5: Pike County Emergency Medical Services

New Building in 2015. ADA Compliant

Location 6: Pike County Highway Department Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Parking & Walks

Existing Condition: No access aisles for parking-Parking moved to a location that has

room for access aisle. Fixed 2017

Slope of parking area and walking area is not compliant-Parking area was moved to a location that has an acceptable slope. Fixed 2017

Signage - Fixed 2017

Threshold for entrance is not compliant - Fixed 2017

Door hardware and height is not compliant; Door pressure is not compliant - *Needs to be re-assessed to see if this is compliant now.*

Cabinet is restricting forward approach Fixed 2017

Resolution: Add access aisles for parking-Corrected

Correct slopes by adding asphalt-Corrected by moving location

Add correct signage for parking/entrances- Corrected

Correct entrance threshold-Corrected
Installation of new door to correct issues

Move cabinet to correct forward approach issue-Corrected

Estimated Compliance Date: 2017

Estimated Cost: \$8,000.00

Funding Source: To be determined by Pike County Council during budget process

Chapter 5: ADA Coordinator

The Pike County Commissioners' Assistant also serves as its ADA Coordinator. The contact information for this person is:

Pike County Commissioners' Office ADA Coordinator-Kristi Dischinger 801 E Main Street Petersburg, IN 47567 812-354-8448

This person will coordinate and monitor progress; however, many throughout Pike County Government will contribute to the overall ADA compliance process.

Chapter 6: Grievance Procedure to Review Complaints

Pike County Government is required to adopt and publish procedures for resolving complaints arising under ADA's Title II. The procedures are intended to set up a system for resolving complaints of disability discrimination in a prompt and fair manner. Appendix B contains the form used to review complaints.

Chapter 7: Public Involvement and Community Awareness

The Pike County Government will advertise in the local newspaper advising of the ADA transition plan and make copies available upon request. In addition, the Pike County Board of Commissioners will hold a public meeting for community involvement and input.

The Pike County Government will provide notice for ADA-specific projects through the normal letting process.

Chapter 8: Monitoring and Progress Report

The Pike County Government will use the following process to monitor construction projects and track ADA compliance:

- Ensure standards are up to date according to ADA requirements for compliance defined in Chapter 1.
- Monitor construction activities to ensure they comply with applicable standards.
- Track progress.

Ensure Standards are up to Date

The Pike County Government is continually reviewing ADA standards and making necessary changes to comply with ADA requirements for compliance defined in Chapter 1.

Monitor Construction Activities

Ongoing monitoring of construction activities and reporting of the status of improvements is important in assuring an effective overall program.

Track Progress

The Pike County Government has identified and established a current listing of ADA compliance deficiencies. This inventory and database information will be stored on the Commissioners server at the Courthouse and an additional copy is stored on the Pike County Sheriff's Department server.

To track progress, inspections will be continued on a regular basis and the results recorded. The goal is for inspections to be updated every two to three years depending on the need. These inspections will be based upon the most up to date ADA requirements. Information will be added to the database when improvements are completed.

Projects will typically fall into one of two categories: as a complete ADA-specific project, or as part of a non-ADA specific project. In the case of non-ADA-specific projects, specific bid items will be used to track the work for ADA compliance.

Pike County, Indiana Complaint Procedures under the Americans with Disabilities Act

This Complaint Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990. This Complaint Procedure may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Pike County, Indiana; Courthouse, Highway Department, Sheriff's Department, Jail, Emergency Medical Services, Emergency Management, Prides Creek Park and 4-H Fairgrounds.

The complaint should be in writing and contain information about the alleged discrimination including:

- *Full Name of Complainant
- *Address of Complainant
- *Phone Number of Complainant
- *Location, Date and Description of Problem

The attached form provides spaces for all necessary information. Alternative means of filing complaints, such as personal interviews of a tape or audio recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the complainant and/or his/her designee as soon as possible but no later than sixty (60) calendar days after the alleged to:

Pike County Commissioners Office ADA Coordinator 801 E Main St Petersburg, IN 47567

Within thirty (30) calendar days after receipt of the complaint, the ADA Coordinator or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days of the meeting, the ADA Coordinator or his/her designee, in consultation with the County Attorney, will respond in writing and where appropriation, in a format accessible to the complainant such a large print, Braille or audio recording. The response will explain the position of the department and other options for substantive resolution of the complaint.

If the response by the ADA Coordinator or his/her designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within fifteen (15) calendar days after receipt of the response to the Pike County of Board of Commissioners. The appeal should take the form of a written letter describing the initial complaint, the initial response, and the ways in which the initial response does not satisfactorily address the complaint. Alternative means of filing appeals, such as personal interviews of a tape or audio recording of the complaint, will be made available for persons with disabilities upon request. The appeal should be sent to the same address the initial complaint was delivered to.

The ADA Appeals Committee will be chaired by the County ADA Coordinator. The chair will choose two department coordinators whose departments are not involved in the complaint to serve on the committee. The County Attorney will serve to advise the committee.

Within thirty (30) calendar days after receipt of the appeal, the County's ADA Appeals Committee will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the County's ADA Appeals Committee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All complaints received by the ADA Coordinator or his/her designee, appeals to the County's ADA Appeals Committee, and responses will be retained by the Pike County Commissioners Office for five (5) years.

APPENDIX B

Title II of the Americans with Disabilities Act Discrimination Complaint Form

Instructions: Please complete this form in black ink or type. Alternate means of filing a complaint, such as a personal interview or audio recording, will be made available upon request.

Complainant Name:	
Complainant Address:	
City, State & Zip:	
Contact Phone:	
Complete the Information below if the Person discriminated again complainant:	nst is not the
Name:	
Address:	
City, State & Zip:	
Contact Phone:	
Location of Alleged Discrimination:	
Date & Time of Alleged Discrimination:	

Describe the acts of discrimination providing the name(s) where possible of individuals who allegedly discriminated (if applicable) or County facilities in violation of the Americans with Disabilities Act. Attach additional pages if necessary.

What type of corrective action is Complainant seeking:
Has the complaint been filed with another bureau of the Department of Justice or any other
Federal, State or local civil rights agency or court? Yes No
If yes, with what agency or court?
Contact Person:
Address:
City, State & Zip:
Contact Phone:

Date Filed:	
Do you intend to file with another agency or court? Yes	No
Agency or Court:	
Address:	
City, State & Zip:	
Contact Phone:	
Additional space for answers:	
Signature of Complainant:	
Date Form Completed:	
Return completed form to:	
Pike County Commissioners ADA Coordinator	
801 E Main St	
Petersburg, IN 47567	
For ADA Coordinator Use Only: Date form received	
Dute form received	