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Chapter 1: Background

Americans with Disabilities Act (ADA) Legislation
ADA was signed into law January 26, 1990, and became effective January 26, 1992. ADA makes discriminating against people with disabilities unlawful.

ADA comprises several sections of the United States Code compiled into five subject areas referred to as titles:
- Employment (Title I)
- Public services (Title II)
- Public accommodations and services operated by private entities (Title III)
- Telecommunications (Title IV)
- Miscellaneous (Title V)

Title II has the broadest impact to Pike County Government, Indiana, as it specifically covers programs, services, or activities relating to public services provided by Pike County Government and its entities. This document presents the transition plan that Pike County Government has developed for pedestrian facilities within the right of way and compliance for buildings.

Title II of ADA
Title II place emphasis on the accessibility of infrastructure within the public right of way. In order to achieve accessibility and consistency, public agencies are required to modify their policies, practices, and procedures to avoid discrimination without altering the fundamental nature of services, programs, or activities. Facilities required to be ADA compliant include:
- Sidewalks
- Crosswalks
- Trails and shared use paths
- Pedestrian ramps
- Any other feature related to the safe movement of pedestrians

Defining ADA Compliance
Features will be considered ADA compliant when they meet the criteria outlined in the documents listed below.
- “U.S. Department of Justice’s ADA Standards for Accessible Design” (2010).
Agencies Affected
All state and local governments with more than 50 public employees are required to prepare a self-evaluation of all pedestrian facilities within their jurisdiction and develop a transition plan for all noncompliant facilities.

ADA Transition Plan
The purpose of the transition plan is to identify the steps Pike County Government will take to achieve ADA compliance for pedestrian facilities. These steps are:

1. Identify physical obstacles limiting the accessibility of programs, activities, and the ability to conduct business for individuals with disabilities.
2. Describe in detail the methods that will be used to make facilities accessible.
3. Develop a Schedule for achieving compliance.
4. Identify the Pike County Government ADA coordinator who will be responsible for ADA compliance.
5. Develop a grievance procedure to review complaints.
6. Initiate public involvement and provide community awareness.

The first 4 steps are the minimum requirements for a transition plan as set forth by 28 CFR 35.150. The remaining steps are additional requirements for achieving ADA compliance as set forth by Title II.

In addition to the above steps, Pike County Government will track and report on their progress.

To ensure ongoing compliance with ADA requirements, Pike County Government will perform periodic reviews of the plan and update as necessary.
Chapter 2: Features Inventory

To assist with preparing the transition plant, Pike County Government hired a consultant to train certain County employees to identify and inventory all facilities affected by physical barriers limiting accessibility to individuals with disabilities. This inventory was completed in the fall of 2012. The employees completed this task by compiling a database noting the associated features affected by ADA. Figure 1 shows the general information collected. A count of sites by city is included in Appendix A.
### ADA Self Evaluation Study and Transition Plan

**Field Survey Form**

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**Figure 1:** Screen shot of information collected.
Chapter 3: Design and Construction Guidance

Federal code requires:

- New facilities be designed and constructed such that they are “readily accessible to and usable by individuals with disabilities.”
- Existing facilities be altered such that “the altered portion of the facility is readily accessible to and usable by individuals with disabilities.”

The focus of this chapter is on guidance to:

- Ensure new pedestrian facilities are designed and constructed to be ADA compliant, and
- Bring existing pedestrian facilities into compliance with ADA.

This chapter also addresses ADA compliance for pedestrian facilities during construction.

**New Pedestrian Facilities**
To assist both designers and contractors, Pike County Government in conjunction with a consultant will provide guidance for designing and constructing ADA compliant pedestrian facilities.

**Existing Pedestrian Facilities**
Existing pedestrian facilities will be brought into ADA compliance by:

- Installing or replacing out of compliance features such as curb ramps and landings,
- Installing or replacing detectable warnings, and
- Verifying other features such as sidewalk widths, slopes, surfaces, and changes in level do not violate guidelines.
- Verifying and updating interior features to ensure compliance.

The improvements of existing pedestrian facilities will be accomplished either as part of proposed construction projects or as ADA-specific projects. All improvements within the scope and limits of proposed construction projects will be completed with the project. ADA-specific projects will be developed based upon the funding approved by the Pike County Council.
**Part of Proposed Construction Projects**
Project development will include design specifications that meet ADA requirements.

**ADA-specific Projects**
ADA-specific projects are those specifically designed and funded for ADA improvements. ADA-specific projects for public rights of way will include improvements to eliminate non-ADA compliant features.

**ADA Compliance during Construction**
When pedestrian facilities are disrupted during construction, a pedestrian traffic control plan should be prepared for the project. Any detour routes and open walkways (or sidewalks) should provide accessibility to at least the level of the route prior to construction.

Possible mitigation where ADA accommodations need to be provided during the project construction could include:
- Install temporary hot-mix asphalt sidewalk at the required slopes.
- Install pedestal pedestrian push-buttons so they can be moved around when needed (include sound for the blind or visually impaired).
- Place temporary barriers for ADA compliant channelizing devices to channel pedestrians.
- Stage constructions work on one-half of the crossing at a time.

Additional steps to consider include:
- Detour pedestrians to the next block to avoid the construction area. This could include a change order to use flaggers to keep pedestrians on the detour.
- Place closures at the sidewalks. Notify advocacy agencies of the closures as required by Section 2528 of the Standard Specifications.
- Install temporary sidewalk.
- Install traffic control devices to channel pedestrians through the construction zone when a detour is not needed.
- State the work to minimize the impact to pedestrians and accelerate sidewalk construction.
Chapter 4: Implementation and Schedule

Upgrades to meet ADA requirements can be part of the regularly scheduled improvements or maintenance projects, or can be ADA-specific projects.

Funding Sources
ADA improvements incorporated into projects other than ADA-specific projects will be considered project costs.

Funding for ADA-specific projects will be determined by the Pike County Council and/or the appropriate fiscal body for the project.

Priorities
The ADA improvement needs described in Chapter 2 require prioritization in order to meet budget and development restraints.

The priorities have been established by determining the locations where most public programs, activities and business occurs. The locations have been prioritized as listed: Courthouse, Sheriff’s Department/Jail, Prides Creek Park, Pike County Fairgrounds, Pike County Emergency Medical Services and Pike County Highway Department.

Location 1: Pike County Courthouse
Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Outside Sidewalks
Existing Condition:
South Side: Slope toward street is non-compliant. Landing slope not to exceed 1:48 has a slope of 3:50. Surface level height is greater than ¼”.
South East: Running slope exceeds 1:20 (5%) max. Landing slope not to exceed 1:48 has a slope of 3:50. Surface level height is greater than ¼”.
North East: Running slope exceeds 1:20 (5%) max. Surface level height is greater than ¼”.
Resolution: Update
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.
**Priority #2: Courthouse Parking Lot**
Existing Condition: Slope of parking stalls are access aisle are greater than 1:48 (2.083% max in all directions, current slope exceeds 20%.
Resolution: Update
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

**Priority #3: Outside Stairways**
Existing Condition:
South Stairway: No inner handrails (Not a public entrance)
West Side Stairway: Tread and risers are not of uniform widths and heights. Riser has a 4”-7” max and current riser has 7 ½” height. Landing surface slope exceeds 1:48 (2.083%) max. No outside handrails. Current handrail does not meet height and length requirements.
South East Stairs: Stair tread surface exceeds slope of 1:48 (2.083%) max. (Not a public entrance)
East Stairs: Stair tread surface exceeds slope of 1:48 (2.083%) max. Landing surface slope exceeds 1:48 (2.083%) max. No handrails. (Not a public entrance)
North Side Stairs: Landing surface slope exceeds 1:48 (2.083%) max. No side rails. *(Determined by contractor that rails are not needed for compliance at this entrance 2021)*
Resolution: Update
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

**Priority #4: Drinking Fountains**
Existing Condition:
Third Floor Drinking Fountain: No wheel-chair accessible fountain. *Quote for Water Fountain/Bottle Filler Summer 2022*
Resolution: Direct individuals to wheelchair accessible fountains on first or second floors.
Resolution: Update signage
Estimated Compliance Date: TBD
Priority #5: Public Entrance: Signs directing people to public entrance were added with text and arrow
Existing Condition: Non-accessible entrances do not contain signage that includes text and arrow and ISA. Pictogram is on inside only. Swing side maneuvering space is not level.
Resolution: Update
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

Priority #6: Signage
Existing Condition: Signage is non-compliant.
Resolution: Update
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

Priority #7: Interior Building Doors
Existing Condition: Areas within the building do not have proper swing side maneuvering space. Doors have round handles. Doors exceed operating effort of 5 lbs. Widths are less than 33” minimums.
Resolution: Offices will make assistance available. Offices have doors open during business hours.

Priority #8: Counter Heights
Existing Condition: Areas within the building exceed counter height requirements.
Resolution: 2021-Assessor’s Office installed ADA compliant counter.
Offices will make assistance available as needed.

Priority #9:
Existing Condition:
Third Floor Restroom: Door hardware is round handles and door pressure exceeds 5 lbs.
Resolution: Direct to restroom on first floor. Quote for 2022, replace door handles and check on door pressure adjustments.
Jury Room Restrooms: Toilet height is below minimum standard. Replaced with ADA compliant toilets. Added grab bars to both jury room restrooms. August 2021
First Floor Women’s Restroom: Operating effort of door exceeds 5 lbs. Common space does not meet requirements.
Resolution: Update to requirements.

**First Floor Men’s Restroom:** Quote remodel for 2023 - Sink height exceeds maximum rim height by ½”. Urinals do not meet requirements. Common space does not meet requirements.
Resolution: Update to requirements.

**Auditorium Men’s Restroom:** Clear width of door opening is less than 32” minimum. Door handles are round. Swing-side maneuvering space is not level.
Resolution: Direct to restroom on first floor.

**Auditorium Women’s Restroom:** Clear width of door opening is less than 32” minimum. Door handles are round.
Resolution: Direct to restroom on first floor.
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

**Priority #10: Interior Offices**
Existing Condition: Electrical switches and outlets do not meet clear floor space heights. Objects mounted with leading edges exceed above floor height.
Resolution: Offices where this is a problem will make assistance available.

**Priority #11: Ramp from Basement to Auditorium** - Quoted in 2021-Needs further review due to ceiling height issues. Changing will require either loss of space for senior citizens center or relocating conduit and supply lines.
Existing Condition: Ramp does not meet requirements for landing dimensions, handrails and edge protection.
Resolution: Improve ramp
Estimated Compliance Date: TBD
Estimated Cost: TBD
Funding Source: To be determined by Pike County Council.

**Priority #12: Elevator**
Existing Condition: Car width does not meet minimum, emergency stop button is key operated, the gap between car floor and hall floor exceeds 1 ¼”.

Any other areas of non-compliance assistance will be made available.
Priority #1: Parking - Fix in progress summer of 2022. Van space will be added with proper signage.
Existing Condition: No Van Parking Space with Correct Signage
Resolution: Construct Van Parking Space with Correct Signage
Estimated Compliance Date: 2014
Estimated Cost: $1,000.00
Funding Source: To be determined by Pike County Council during budget process.

Priority #2: Signage
Existing Condition: Signage is non-compliant
Resolution: Update and Add Signage
Estimated Compliance Date: 2015
Estimated Cost: $2,000.00
Funding Source: To be determined by Pike County Council during budget process.

Priority #3: Sidewalk Slopes
Existing Condition: Running slope is at 1:60 and should be at 1:20 at any point
Resolution: Correct Slope
Estimated Compliance Date: To be determined
Estimated Cost: To be determined
Funding Source: To be determined by Pike County Council during budget process.

Priority #6: Mounted Wall Items - Removed
Existing Condition: Items project too far from wall; ex. Coat rack
Resolution: Replace with correct projection measurement
Estimated Compliance Date: 2019
Estimated Cost: To be determined
Funding Source: To be determined by Pike County Council during budget process.

Priority #7: Jail Doors
Existing Condition: Operating Forces on Interior Doors Non-Compliant; door handles are not lever style
Resolution: Doors meet necessary requirements for a secured facility.
Estimated Compliance Date: 2018
Estimated Cost: To be determined
Funding Source: To be determined by Pike County Council during budget process.
Location 3: Prides Creek Park
Non-Compliant Facility Improvement Priority and Estimated Cost

**Priority #1: Compliant 2020. Built new shelter house - ADA Compliant - Complete with restroom and 1 ADA picnic table.**
No ADA Restrooms at Shelter #1/ tables not compliant
Existing Condition: No restrooms available at this site. Need ADA compliant picnic tables.
Resolution: Build new ADA compliant restroom facilities. Add compliant tables to shelter house.
Estimated Compliance Date: 2015
Estimated Cost: $100,000
Funding Source: Grant/Local Budget. To be determined by County Council at budget time.

**Priority #2: Shower House #2 – Parking lot paved in fall 2014. Interior modified and upgraded with new fixtures and dividers. Showers modified to comply with ADA requirements. Spring 2015**
Existing Condition: Entrance needs modification; parking area needs to be paved for accessibility
Resolution: Update to make compliant
Estimated Compliance Date: 2015
Estimated Cost: $35,000
Funding Source: Grant/Local Budget. To be determined by County Council at budget time.

**Priority #3: Boat Ramp 2020- In the current 5 year plan. Investigating grants available**
Existing Condition: Not ADA compliant
Resolution: This will require an architect/engineer to become compliant.
Estimated Compliance Date: 2015
Estimated Cost: $5,500
Funding Source: Grant/Local budget. To be determined by County Council at budget time.

**Priority #4: Shelter House #2 Parking Lot 2020 -Lot is paved, no walkway yet to shelter house.**
Existing Condition:
Resolution: Parking lot and walk area needs constructed with hard surface material.
Estimated Compliance Date: 2017
Estimated Cost: $30,000
Funding Source: Local Budget. To be determined by County Council at budget time.

**Priority #5: Shower House #1**  *Compliant 6/2021.* Old shower house #1 torn down and replaced with 2 room, family style, ADA compliant building (Shower house #3). **Sidewalks still need to be finished.**
Existing Condition: Not ADA compliant
Resolution: Building will require extensive modification to become compliant. It may need to be replaced altogether.
Estimated Compliance Date: 2018
Estimated Cost: $35,000
Funding Source: Local Budget. To be determined by County Council at budget time.

**Priority #6: Beach House**  *2020-Quoting for ADA compliant walkway from building to water’s edge.*
Existing Condition: Not ADA compliant
Resolution: Building will require extensive renovation and modifications to meet ADA standards.
Estimated Compliance Date: 2020
Estimated Cost: $150,000
Funding Source: Grant/Local

**Priority #7: Restrooms @ Shelter House #2**
Existing Condition: Not ADA Compliant
Resolution: Interior space is limited for modifications. Architect/Engineer will be required.
Estimated Compliance Date:
Estimated Cost: $
Funding Source:
Location 4: Pike County Fairgrounds
Non-Compliant Facility Improvement Priority and Estimated Cost
Main 4H Building

Priority #1: Signage & Fire Alarms-Now compliant-2018
Existing Condition: Non-compliant in all areas; Building has four entrances and with none of the entrances being clearly marked.
Resolution: Update and add all necessary signage-Done
Of the four entrances one will be used for public-One designated for public
Signs noting public entrance and direction signs to public entrance will be added-Done
Add necessary signage for kitchen/restrooms/stage/storage areas, etc.
Add necessary fire alarms to entire building-Done
Estimated Compliance Date: 2014
Estimated Cost: $3,500.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2014

Priority #2: Conference Room
Existing Condition: Non-compliant areas
Turning area unobstructed floor height
Electrical outlets
Fixed storage
Protruding objects into walkways- moved items, only one thing left to adjust-2018
Resolution: Updated unobstructed floor height minimum to be 27”
Update electrical outlets heights to meet minimum requirements
Fixed storage areas positioned to meet minimum requirements
Protruding objects into walkways updated to meet minimum requirements.
Estimated Compliance Date: 2016
Estimated Cost: $10,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2016

Priority #3: Public Entrance -Updated 6/2018- Done
Existing Condition: Non-compliant areas:
Threshold/Closures/Hardware
Resolution: Reduce threshold height to ½”
Install door closure
Install and lower to 34” lever hardware
Estimated Compliance Date: 2016
Estimated Cost: $2,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2016

**Priority #4: Parking**
*Updated 2018- Now compliant-5 spots designated at different areas of park for handicap parking.*
Existing Condition: Non-compliant in all areas
Resolution: Update and add parking accessible spaces for car and van-Done
Estimated Compliance Date: 2020
Estimated Cost: $25,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2020

**Priority #5: Walks**
Existing Condition: Areas of cracked concrete with rock and grass making unstable walk
Resolution: Repair areas of cracked concrete-[Done 2018-Crack repaired]
Estimated Compliance Date: 2020
Estimated Cost: $5,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2020

**Priority #6: Restrooms**
Existing Condition: Non-compliant
Resolution: Renovate and update to meet minimum requirements
Estimated Compliance Date: 2028
Estimated Cost: $50,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2028

**Priority #7: Stage**
Existing Condition: Non-compliant Areas
- Interior stairways
- Interior stairways handrails-[Public stairway has handrail]
- No ramp
Resolution: Renovate stairs to meet minimum requirements
- Install ramp meeting minimum requirements
- Update current handrails to meet minimum requirements
Install handrails on side where there are none
Estimated Compliance Date: 2028
Estimated Cost: $5,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2028

**Priority #8: Kitchen**
Existing Condition: Non-compliant areas:
- Width of door openings; Fixed storage
- Door hardware; Electrical outlets; Electrical switches
- Swing side maneuvering spaces
- Recessed door areas
Resolution: Increase door width to 32”
- Fixed storage areas positioned to meet minimum requirements and update hardware
- Install and lower to 34” lever hardware
- Renovate counter and sink areas to comply with swing side maneuvering space and recessed door areas
Estimated Compliance Date: 2028
Estimated Cost: $50,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2028

OR Make available ADA assistance

**Priority #9: Built-in work surfaces/counters**
Existing Condition: Non-compliant heights
Resolution: Renovate/add areas of compliant work surfaces and counters
Estimated Compliance Date: 2028
Estimated Cost: Included in in other areas where surfaces exist

**Location 4a: Pike County Fairgrounds**
Non-Compliant Facility Improvement Priority and Estimated Cost
Concession Stand

Priority #1: Picnic Areas - **Compliant 2018**
Existing Condition: Non-compliant areas:
- Accessible surfaces/routes - Area leveled out
- Picnic tables and wheelchairs spaces - Table with space for a wheelchair is available during public events (fair).
Resolution: Update accessible surface/route to picnic areas to minimum requirements
Purchase wheelchair accessible picnic table
Estimated Compliance Date: 2015
Estimated Cost: $2,000.00
Funding Source: To be determined by Pike County Council and Pike County 4H Council during budget process for 2015

**Location 4b: Pike County Fairgrounds**
Non-Compliant Facility Improvement Priority and Estimated Cost
Horse Barn
Pictures & Evaluation Forms Appendix A

**Priority #1: Horse Barn**
Signage added to ask for assistance, parking spot reserved near location.
Existing Condition: Non-compliant areas:
Wheelchair accessibility
Resolution: Make available assistance for individuals
Estimated Compliance Date: 2013
Estimated Cost: $0.00
Funding Source: N/A

**Location 4c: Pike County Fairgrounds**
Non-Compliant Facility Improvement Priority and Estimated Cost
Stage & Bleacher Area
Pictures & Evaluation Forms Appendix A

**Priority #1: Stage & Bleacher Area**
Existing Condition: Non-compliant areas:
Walks
Exterior stage stairways
Exterior doors and gates
No parking area
Resolution: Slope on all walks to be updated to minimum requirements
Exterior stage stairways/doors/gates to minimum requirements
Add parking area near stage area meeting ADA requirements
Make available assistance for individuals
Estimated Compliance Date: 2033
Estimated Cost: $50,000.00
Funding Source: To be determined by Pike County 4H Council during budget process for 2033

Location 4d: Pike County Fairgrounds
Non-Compliant Facility Improvement Priority and Estimated Cost
Parking Area
Pictures & Evaluation Forms Appendix A

Priority #1: Parking Area-Reserved areas for handicap parking now available- 2018
Existing Condition: Non-compliant areas:
    Grass parking area-Area rocked
Resolution: Make available assistance for individuals
Estimated Compliance Date: 2013
Estimated Cost: $0.00
Funding Source: N/A
Location 5: Pike County Emergency Medical Services
New Building in 2015. ADA Compliant

Location 6: Pike County Highway Department
Non-Compliant Facility Improvement Priority and Estimated Cost

Priority #1: Parking & Walks
Existing Condition: No access aisles for parking- Parking moved to a location that has room for access aisle. Fixed 2017
Slope of parking area and walking area is not compliant- Parking area was moved to a location that has an acceptable slope. Fixed 2017
Signage - Fixed 2017
Threshold for entrance is not compliant - Fixed 2017
Door hardware and height is not compliant; Door pressure is not compliant - Needs to be re-assessed to see if this is compliant now.
Cabinet is restricting forward approach Fixed 2017

Resolution: Add access aisles for parking- Corrected
Correct slopes by adding asphalt- Corrected by moving location
Add correct signage for parking/entrances- Corrected
Correct entrance threshold- Corrected
Installation of new door to correct issues
Move cabinet to correct forward approach issue- Corrected

Estimated Compliance Date: 2017
Estimated Cost: $8,000.00
Funding Source: To be determined by Pike County Council during budget process
Chapter 5: ADA Coordinator

The Pike County Commissioners' Assistant also serves as its ADA Coordinator. The contact information for this person is:

Pike County Commissioners’ Office  
ADA Coordinator-Kristi Dischinger  
801 E Main Street  
Petersburg, IN 47567  
812-354-8448

This person will coordinate and monitor progress; however, many throughout Pike County Government will contribute to the overall ADA compliance process.
Chapter 6: Grievance Procedure to Review Complaints

Pike County Government is required to adopt and publish procedures for resolving complaints arising under ADA’s Title II. The procedures are intended to set up a system for resolving complaints of disability discrimination in a prompt and fair manner. Appendix B contains the form used to review complaints.
Chapter 7: Public Involvement and Community Awareness

The Pike County Government will advertise in the local newspaper advising of the ADA transition plan and make copies available upon request. In addition, the Pike County Board of Commissioners will hold a public meeting for community involvement and input.

The Pike County Government will provide notice for ADA-specific projects through the normal letting process.
Chapter 8: Monitoring and Progress Report

The Pike County Government will use the following process to monitor construction projects and track ADA compliance:

- Ensure standards are up to date according to ADA requirements for compliance defined in Chapter 1.
- Monitor construction activities to ensure they comply with applicable standards.
- Track progress.

Ensure Standards are up to Date
The Pike County Government is continually reviewing ADA standards and making necessary changes to comply with ADA requirements for compliance defined in Chapter 1.

Monitor Construction Activities
Ongoing monitoring of construction activities and reporting of the status of improvements is important in assuring an effective overall program.

Track Progress
The Pike County Government has identified and established a current listing of ADA compliance deficiencies. This inventory and database information will be stored on the Commissioners server at the Courthouse and an additional copy is stored on the Pike County Sheriff’s Department server.

To track progress, inspections will be continued on a regular basis and the results recorded. The goal is for inspections to be updated every two to three years depending on the need. These inspections will be based upon the most up to date ADA requirements. Information will be added to the database when improvements are completed.

Projects will typically fall into one of two categories: as a complete ADA-specific project, or as part of a non-ADA specific project. In the case of non-ADA-specific projects, specific bid items will be used to track the work for ADA compliance.
Pike County, Indiana
Complaint Procedures under the Americans with Disabilities Act

This Complaint Procedure is established to meet the requirements of the Americans with Disabilities Act of 1990. This Complaint Procedure may be used by anyone who wishes to file a complaint alleging discrimination on the basis of disability in the provision of services, activities, programs, or benefits by Pike County, Indiana; Courthouse, Highway Department, Sheriff’s Department, Jail, Emergency Medical Services, Emergency Management, Prides Creek Park and 4-H Fairgrounds.

The complaint should be in writing and contain information about the alleged discrimination including:

*Full Name of Complainant
*Address of Complainant
*Phone Number of Complainant
*Location, Date and Description of Problem

The attached form provides spaces for all necessary information. Alternative means of filing complaints, such as personal interviews of a tape or audio recording of the complaint, will be made available for persons with disabilities upon request.

The complaint should be submitted by the complainant and/or his/her designee as soon as possible but no later than sixty (60) calendar days after the alleged to:

Pike County Commissioners Office
ADA Coordinator
801 E Main St
Petersburg, IN 47567

Within thirty (30) calendar days after receipt of the complaint, the ADA Coordinator or his/her designee will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days of the meeting, the ADA Coordinator or his/her designee, in consultation with the County Attorney, will respond in writing and where appropriation, in a format accessible to the complainant such a large print, Braille or audio recording. The response will explain the position of the department and other options for substantive resolution of the complaint.
If the response by the ADA Coordinator or his/her designee does not satisfactorily resolve the issue, the complainant and/or his/her designee may appeal the decision within fifteen (15) calendar days after receipt of the response to the Pike County of Board of Commissioners. The appeal should take the form of a written letter describing the initial complaint, the initial response, and the ways in which the initial response does not satisfactorily address the complaint. Alternative means of filing appeals, such as personal interviews of a tape or audio recording of the complaint, will be made available for persons with disabilities upon request. The appeal should be sent to the same address the initial complaint was delivered to.

The ADA Appeals Committee will be chaired by the County ADA Coordinator. The chair will choose two department coordinators whose departments are not involved in the complaint to serve on the committee. The County Attorney will serve to advise the committee.

Within thirty (30) calendar days after receipt of the appeal, the County’s ADA Appeals Committee will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the County’s ADA Appeals Committee will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

All complaints received by the ADA Coordinator or his/her designee, appeals to the County’s ADA Appeals Committee, and responses will be retained by the Pike County Commissioners Office for five (5) years.
APPENDIX B
Title II of the Americans with Disabilities Act
Discrimination Complaint Form

Instructions: Please complete this form in black ink or type. Alternate means of filing a complaint, such as a personal interview or audio recording, will be made available upon request.

Complainant Name:___________________________________________________

Complainant Address:_________________________________________________

City, State & Zip:_______________________________________________________

Contact Phone:_________________________________________________________

Complete the Information below if the Person discriminated against is not the complainant:

Name: _______________________________________________________________

Address:_____________________________________________________________

City, State & Zip:_____________________________________________________

Contact Phone:_______________________________________________________

Location of Alleged Discrimination:_____________________________________

Date & Time of Alleged Discrimination:_______________________________

Describe the acts of discrimination providing the name(s) where possible of individuals who allegedly discriminated (if applicable) or County facilities in violation of the Americans with Disabilities Act. Attach additional pages if necessary.
What type of corrective action is Complainant seeking:

____________________________________________________________________

Has the complaint been filed with another bureau of the Department of Justice or any other Federal, State or local civil rights agency or court?
Yes_______ No_________

If yes, with what agency or court?
____________________________________________________________________

Contact Person:_____________________________________________________
Address:_____________________________________________________________
City, State & Zip:_______________________________________________________
Contact Phone:_______________________________________________________
Date Filed:____________________________

Do you intend to file with another agency or court? Yes_____ No_____ 

Agency or Court:_____________________________________________________

Address:_____________________________________________________________

City, State & Zip:_______________________________________________________

Contact Phone:_______________________________________________________

Additional space for answers:________________________________________________________________________
_____________________________________________________________________________________________________
_____________________________________________________________________________________________________

Signature of Complainant:______________________________________________

Date Form Completed:____________________________

Return completed form to:

Pike County Commissioners
ADA Coordinator
801 E Main St
Petersburg, IN 47567

For ADA Coordinator Use Only:
Date form received___________________________